

IAFDC Quality Management System Policy

Our aim is to create a business in which continuous improvement and excellence is intuitive in everything we do, developing a motivated and engaged workforce that embraces the ideas of a learning organisation.

We aim to have first class performance in Quality, through our strategic objectives in leadership, people and process.

Our senior management team are responsible for putting in place the organisation and process to deliver this.

We are committed to achieving this by:

- Implementing a Quality Management system that supports the strategic direction of the company
- Meeting all applicable requirements
- Evaluating and reducing Quality risks and setting clear objectives
- Providing clear and visible leadership throughout the company and setting personal examples of our commitment to Quality
- Building a learning organisation culture and capturing data that we can review and use to continually improve performance, with the participation and contribution from our people
- Having an organisation and processes in place to ensure that we have people competent in Quality Management Systems throughout the organisation
- Defining current and future needs and expectations of our customers and other interested parties

Our Quality Management System Policy is publicly available.